

Please Note Our Policies

ADMISSION: We reserve the right to prohibit admittance of pets lacking proof of vaccinations, and/or pets displaying signs of untreated or potentially contagious conditions, and/or aggressive behavior.

ESSENTIAL VACCINES: Dogs and cats four months and older require current Rabies and Distemper vaccines. In addition, we require a current Bordetella vaccine for dogs. We strongly recommend that dogs be vaccinated every six months against Bordetella. Up-to-date vaccinations are required for any and all services.

HOURS OF OPERATION: We provide 24-hour care for pet guests. We are open to the public Monday - Friday, 6:30 AM-7:00 PM; Saturday, 8:00 AM- 5:00 PM; Sunday, 11:00 AM-4:00 PM. We close in honor of major Federal holidays. We cannot accommodate arrivals or departures after 10:00 PM.

EARLY & LATE FEES: We request that guests check-in no earlier than 2:00 PM and check-out by Noon so that we may prepare the suite for the next guest. Late check-outs or early check-ins shall incur a \$25 fee for the additional care and services we must provide your pet during that time. When we are closed to the public, departures and arrivals shall incur a \$100 After-Hours Fee. This includes the early and/or late fee.

DEPOSITS, CANCELLATIONS, & RATES: We accept reservations with a one night deposit. Deposits are refundable only if cancelled 5 days prior to arrival. During holidays and peak season, we require two nights' deposit, refundable if cancellations are made 10 days prior to arrival. We reserve the right to require a three-night minimum stay. Cancellation of salon and day spa services within 24 hours of appointment time shall incur a 50% service charge. All rates and services are subject to availability and change. We do not up-charge during peak periods.

HOUSE SPA BATH & GROOMING: Every canine guest staying 3 nights or more must receive our House Spa Bath. (This is not included in the suite package, but provided at a discounted rate). Our goal is to promote good health and hygiene with our pampering Spa Bath package tailored to your pet's specific needs. We begin with handpicking one of our top-of-the-line mild cleansing shampoos and hydrating conditioners. Our grooming staff follows up with a brush and blow-out to ensure that all coats are shed, tangle, and mat-free. Your pet's ears are thoroughly cleaned and nails are trimmed and filed, leaving them in tip-top shape from nose to tail. This full-service pampering session plays a vital role in sending your pet home happy, health, and looking their very best!

WAIVER OF LIABILITY & MEDICAL NEED: Pet owners are solely responsible and liable for any and all actions of their pet during the stay at OTPR, including, and not limited to, injury to itself or to another pet, an OTPR staff member, or a member of the public. With admittance, you accept responsibility for any expenses resulting from such outside treatment, as needed in the event of accidental injury, illness, or symptoms, arising during or after your pet's stay with us. Please understand that despite OTPR's commitment to the highest standard of pet care and supervision and to facility design and cleanliness, accidental injury and illness may occur. In the rare case of an emergency or health concern, we will contact you. We shall administer aid and non-prescription treatments, as needed. If veterinary attention is deemed necessary, we shall take your pet to your veterinarian on record; or, to a 24-hour, veterinary emergency hospital if your vet is not available.

MEDIA RELEASE: Images or videos of your pets and you, as well as any testimonials might be taken for social media or marketing material. Your signature grants unrestricted use and publishing of any such images or testimonials. Your signature acknowledges your awareness and acceptance of our policies, for this and all future visits for all your current and future family pets. Thank you for your trust in allowing us to care for your pet, a member of your family and of ours.

Olde Towne
PET RESORT

Welcome

Olde Towne Pet Resort Services



DULLES
21460 SQUIRE COURT
STERLING, VA 20166

ROCKVILLE
12230 WILKINS AVENUE
ROCKVILLE, MD 20852

SPRINGFIELD
8101 ALBAN ROAD
SPRINGFIELD, VA 22150

1.888.475.3580 FAX 703.455.1799

www.oldetownepetresort.com

At Olde Towne Pet Resort, we spare no detail in ensuring the utmost in your pet's comfort, safety, and joy. Our loving and trained staff are committed to our guests' needs.

Canine Suites

Luxury	\$115
with window	\$120
Includes webcam, television, 4 walks, and 2 playtimes	
Five Star	\$105
with window	\$110
Includes webcam, 4 walks, and 2 playtimes	
Club Canine (2 dog minimum)	\$160
Includes 3 walks, and 1 playtime	
Preferred	\$75
with window - Dulles	\$80
Flat - Springfield	\$90
Includes 3 walks and 1 playtime	
Classic	\$65
with window - Springfield	\$70
Includes 3 walks	

Feline Suites

Club Cat - Springfield	\$55
Includes 1 playtime	
Penthouse	\$45
with window	\$50
Includes 1 playtime	
Duplex	\$40
with window	\$45
Includes 1 playtime	
Studio	\$35
with window	\$40
Includes 1 playtime	

**Multiple pet families, sharing the same accommodation, receive a 25% discount on each additional pet.*

Exercise & Play

Iron Dog	\$80
Cardio Jog, Agility Field Play, and Swim	
Fido Fit Camp	10 days
Agility Field Play	\$35
Water Work-Out & Lap-Swim	\$40
Doggie Day Camp	\$40
5 Day Package (use within 2 weeks)	\$150
1/2 Day Doggie Day Camp	\$30
Sunday Doggie Day Camp	\$25
Boarder Doggie Day Camp	\$25
Cardio Jog	\$25
Pawlates for Pooches/Fit Ball	\$35
One-on-One Play Date or TL-Cuddle Date	\$20
Additional Walk	\$10

Special Services

Senior or Sport Massage	\$35
Limo-Van Service	\$4 per mile, \$25 minimum
Vacation Photos	\$10
Personal Shopping Spree	Per specified amount
Busy Treat Refill	\$2 per refill
Food Additives	\$2 per item
Chicken, Rice, Green Beans, Pumpkin, or Chicken Broth	
Medication, Supplements, or Injections	\$3 per administration
Group Training Classes	\$225 per 6 week session
Puppy Preschool / Obedience I & II / Agility I & II	
Private Training	\$625 for 5 Sessions

Salon & Spa

Spa Bath	Fee based on breed and weight
Two shampoos (first to wash away dirt from the coat, second to cleanse down to skin), full conditioning treatment, cool blow drying, top coat brush out, Pawcure SM and ear cleaning.	
Complete Groom	Fee based on breed and weight
Spa Bath plus professional clipping to breed or preferred specifications with hand scissor finish.	
Hand-Stripping Groom	Fee based on breed and weight
Hand-Scissor Groom	Fee based on breed and weight
Express Service (straight through while you wait)	\$20 additional
Eye Cleaning & Eye Area Trim	\$10
Ear Cleaning	\$5
Ear Cleaning & Hand Plucking of Hair	\$12
Teeth Brushing	\$8
Anal Gland Expression (external only)	\$8
PawcureSM: Nail Trim & File/Grind, Paw Pad Hair Cut	\$15
Color Nail Polish	\$15
Soft Paw[®] Nail Caps (requires Pawcure)	\$20 per set
De-Matting and/or Heavy Undercoat Removal	\$60 per hour
Feline Sanitary Shaving (does not include bath)	\$20
Hot Oil Skin & Coat Treatments	\$10/\$15/\$20 by weight
Medicated Shampoo	\$10/\$15/\$20 by weight
Helps with skin allergies, eczema, sunburn, hot spots and relieves itching on contact.	
Hypo-Allergenic Shampoo	\$10/\$15/\$20 by weight
Moisturizes and soothes the skin. Great for sensitive and dry skin.	
Unscented Chemical Free Aroma Therapeutic Wash and Conditioner	\$10/\$15/\$20 by weight
Flea Shampoo, De-Skunking Shampoo and Tar Removal	\$10/\$15/\$20 by weight
Mud Bath Treatment	\$30/\$40/\$50 by breed and weight
Cleanse, protect and rejuvenate your dog using one of four skin nourishing mud bath treatments - Flea Relief Mud, Mobility Mud, Shed Safely Mud and Smoothing Mud. Treatments are in addition to the Spa Bath.	
Blueberry Facial	\$10
Ideal for removing and cleaning tear and beard stains. Perfect for white and light-colored coats.	